



Southern Atlantic Healthcare Alliance

Quarterly Newsletter

January 2010

REGIONAL NEWS

- **Carteret County General Hospital installed a new linear accelerator to improve cancer care**
- **Lexington Memorial Hospital uses telemedicine robot for stroke care**
- **Moses Cone Health System recognized for organ donation efforts by US Department of Health and Human Services**
- **High Point Regional Health System to open joint venture Medical Plaza**

A Letter from our CEO

Members,

October 1st marked the close of one fiscal year and the beginning of a new one.

Because of the commitment of its members and staff, SAHA's success continues to grow in all of our areas of focus. It is rewarding to review our past successes and exciting to plan for future ones.



We have made significant strides in all of our initiatives with one of our greatest strides in cost savings. We ended the year with an average Return on Investment (ROI) of 4.81 compared to a prior year ROI of 3.62. This translates to over \$3,933,000 in hard savings for our members. This is a testament to one of the primary values of our alliance and allows us to focus on other critical initiatives pertaining to Quality, Safety, Education and Information Sharing.

As you read through this quarter's newsletter, you will get a taste of the significant contributions each of your teams has made toward the achievements realized by SAHA this year.

Thank you for your part in making SAHA the successful alliance that it continues to be.

Dale Armstrong

Taking Achievement Day on the Road!

SAHA is pleased to announce that throughout 2010 we will be making trips to all 16 member facilities to celebrate our members' participation and efforts in SAHA initiatives over the past year.

In spite of challenging economic conditions, SAHA, through the dedication and efforts of its membership, was able to increase average member ROI in 2009. SAHA also hosted 23 SAHA College events with over 400 participants, distributing continuing education units and medical education credits.

We want to celebrate your efforts by coming

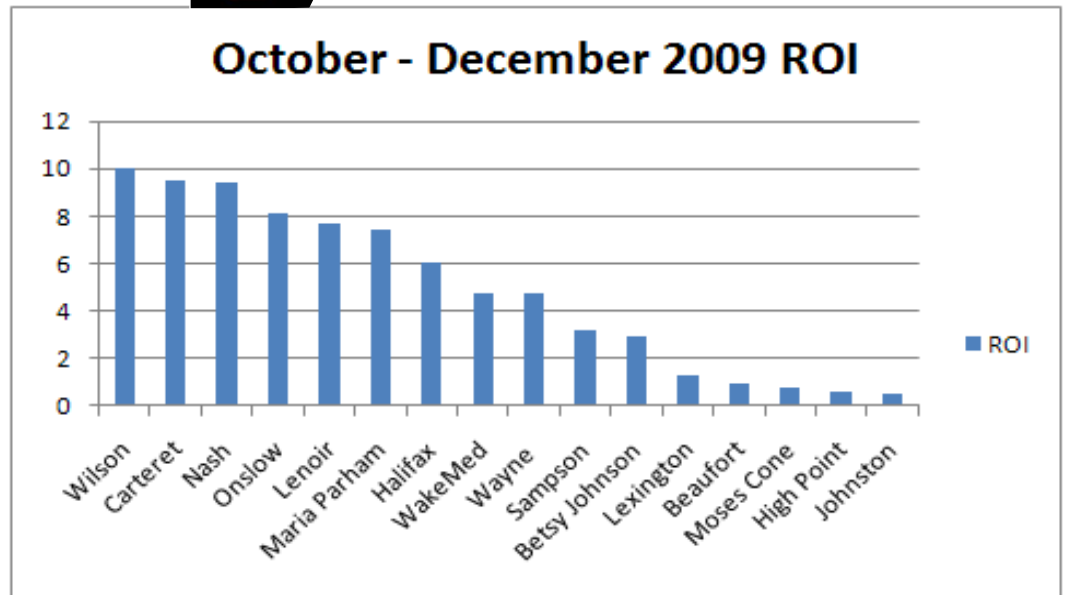
to your facility to show how your participation in SAHA has helped the overall health of your organization.

Please be sure to check the SAHA website (www.sahalliance.org) calendar for information on when SAHA will be coming to your facility.



Cost Savings Initiatives

Average
Member
ROI
\$4.44

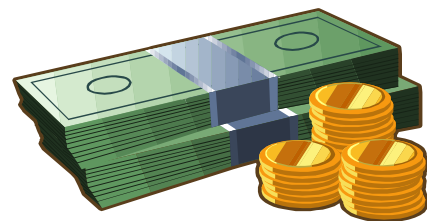


LabCorp

SAHA has partnered with LabCorp as a preferred vendor for laboratory services. LabCorp works with most of our members through their GPO. While this contract will result in significant savings to SAHA VHA members, the preferred pricing will be applicable to members that add on services with LabCorp through SAHA. As part of the contract, WakeMed will see a 5% savings on their current spend. For Betsy Johnson, this will be a savings of approximately 2.1% per month over their current spend. In addition to these two members, after a review of current utilization at Onslow Memorial, their price has also been adjusted resulting in a 1% savings overall. This is an estimated savings of over \$ 35,000 to the membership. We will keep you posted as more members take advantage of this savings opportunity.

Online Bill Pay: Emdeon and Acryness

SAHA’s Business Office Team has been working on an initiative for “Online Bill Payment”. After multiple conference calls and demos from companies, the team narrowed the field to the vendors Emdeon and Acryness. Both companies have offered substantial discounts, through June 2010, to SAHA member hospitals.



Data Storage: Iron Mountain

SAHA is pleased to announce its partnership with Iron Mountain for various record storage and information management services. SAHA member hospitals can realize a 35% discount off Iron’s Mountain’s list prices by signing up. Contact Matt Wilcox for more information.

Winthrop IT Financing

SAHA signed a statement of understanding (SOU) with Winthrop in 2008. As part of this agreement, upon SAHA member hospitals funding the defined aggregate dollar amounts of technology or clinical equipment with Winthrop within each Term of this SOU, Winthrop would offer incentives, to be payable or applicable at execution. Members are eligible for proportionate share credit of

one-half percent (1/2%) or one percent (1%) based on aggregate funding. We are happy to report that Wayne Memorial recently received a check for a one-half percent (1/2%) rebate for their business with Winthrop resulting in over \$24,000 worth of rebate!!!! Thank you for your support and we look forward to more members taking advantage of this great offer!!



SAVINGS INSERT - pg 4 and 5

In 5 years, SAHA has gained significant ground and trust to secure savings for our Member Hospitals. Our team members recognize us as a resource to improve their bottom line and the level of service they receive. With pride, not a week goes by that a new or newly engaged team member asks if SAHA has a contract for a particular service or good. After a quick count we discovered we have 65 savings options available to SAHA member hospitals and from time to

time we'd like to provide an easy to find list of current opportunities that may meet your needs.

On page 4 and 5, is such a list, alphabetized by supplier and organized by agreement type. For example, our Contracts are member driven and vetted by your colleagues. Memorandums of Understanding are short contracts, offering more flexibility for each member to tailor if necessary. We also have vendors that have offered preferred pricing to our membership,

without any guarantee of business on our part. Feel free to print pages 4 and 5 to use as a reference. We hope you find this useful and look forward to adding more options for you in the coming year.

We value your feedback and suggestions and look forward to hearing from you. Please contact your team's project manager or call the main number at 919-350-2004 for more information.

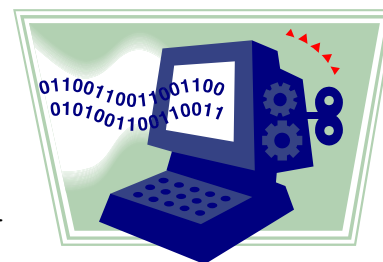
Dual Coding Audit Contracts

This year, we have two coding audit contracts to serve our members. The team added Prospective Payment Specialist (PPS) due to their recommendation from Wayne Memorial Hospital and discounted pricing of 50% off of their competitors. Our PPS contract includes 2 accredited webinar education sessions per year.

At the request of our membership, SAHA also renewed our contract with Health Information Associ-

ates (HIA). This contract allows members to access their services with 2009 rates, a savings of 5% off list prices. HIA continues to offer webinar education sessions for those that have purchased services within the last two years.

Please contact Cindy Pittman for all contract details and to join either agreement.





**65 ways to
save with
SAHA!**

*SAHA has secured
numerous contracts
and pricing
agreements our
members can take
advantage of.
Look for your new
savings today!*

**Contact your
SAHA Project
Manager for ad-
ditional
contract details.**

SAHA Contracts on Hand

VENDOR	PRODUCT/SERVICE	TEAM
AccuReg	Registration Verification	Business Office
Aerscher Diagnostics	Hemaprompt Point of Care Testing Kits	Lab Directors
AHIMA	Coding Education	HIM
AHIQA	Registration Verification	Business Office
Ameridose	Prepackaged Drugs	Pharmacy
AmeriSource Bergen	Pharmacy Distribution	Pharmacy
BioSite/Inverness	Point of Care Testing	Lab Directors
Brannan Business Systems	Folders and Stickers	HIM
CardinalHealth	24 Hour Pharmacy Coverage	Pharmacy
CCH Healthcare Library	Library Resources for Reimbursement and Coding	Business Office
Cintas	Shredding	Material Mgmt
ComPsych	FMLA Outsourcing	HR
Corporate Express	Office Supplies	Material Mgmt
DA Specialist	Cancer Registry Services	HIM
Executive Health Resources, Inc.	RAC Readiness	Case Mgmt
First Point	Background Checks	HR
First Point	Collections	Business Office
Fisher Healthcare	Lab Supply Distribution	Lab Directors
GNVHA Ventures, Inc.	RAC Tracker Access	HIM, RAC, CIO
Health Information Associates	Coding Audit Services	HIM
Ingenix	Reference Materials	HIM
Interqual McKesson	Interqual Software	Case Mgmt
Kimberly Clark	PPE dispenser	Infection Control
Kreg	Hospital Pricing Analysis	Finance
Landauer	Dosimetry Badges	Radiology
Lantheus	Medical Imaging	Radiology
MD Buyline	Capital Purchasing Review	Material Mgmt
Medline	Textiles (Linen)	EVS, Material Mgmt
Mosaic	Collections	Business Office
NWN	IT Services	CIO
Onsite Shred/ Super Shred	Shredding	Material Mgmt
Owens and Minor	Med/Surg Distribution	Material Mgmt
Pepsi (PBV and Minges dis- tributors)	Beverage	Food Services
Progressive Benefit Solutions	Brokerage Services, Consulting	HR
Prospective Payment Specialist, Inc	Coding Audit Services	HIM
R&B Solutions	Medicaid Eligibility/RAMP	Business Office
R&D/Rechargeable Batteries, Inc.	Rechargeable Batteries	BioMed

Contract List continued

VENDOR	PRODUCT/SERVICE	TEAM
Staff Care, Inc.	Locum Tenen Services	Physician Recruiters
Status Blue, LLC	Vendor Verification	Material Mgmt
Stericycle	Recycling, Pharma and Medical Waste Management	EVS, Infection Control, Pharmacy, Materials Mgmt., Food Services
Sun Life	Insurance – Stop Loss	HR
The Hartford	Benefits – Long and Short Term Disability and Life Insurance	HR
Transcend	Medical Transcription	HIM
Unifirst Corporation	Uniform Program and Microfiber cleaning cloths	EVS, Infection Control, Materials Mgmt
Wells Fargo	Brokerage Services, Consulting	HR



Our Team Members have produced an amazing number of contracts in just 5 years!

SAHA Memorandums of Understanding (MOU)

VENDOR	PRODUCT/SERVICE	TEAM
AccessOne	Patient Payment Program	Business Office
Emdeon	Online Billing; Revenue Cycle Management	Business Office
HealthcareSource, Inc.	Performance Appraisal Software	HR
Iron Mountain	Document Storing	Materials Mgmt

Is there a product or service you didn't see on this list?

Have a vendor to recommend?

Share your idea at your next Team Meeting.

SAHA Preferred Pricing Available Now

VENDOR	PRODUCT/SERVICE	TEAM
Acryness	Online Billing	Business Office
Collect Rx	Non-contracted/Out-of-network Collections	Business Office
Credence Health	Core Measures/Outcomes Improvement	CNOs
Eastern Fire Protection	Hood Cleaning	Food Services
Flooring Solutions	Flooring	Facilities, Materials Mgmt
GoJo	Purell/Hand Hygiene Products	Infection Control, Materials Mgmt
HRS Erase	Patient Eligibility Verification	Business Office
KForce	HIM coding	HIM
Leco & Associates	Revenue Recovery	Business Office
Mannington	Flooring	Facilities, Materials Mgmt
Merchants Association Collection Division, Inc	Revenue Cycle Management and Collections Services	Business Office
Patient Payment Advisor /Kramer Group	Price Estimator tool	Business Office
Pitney Bowes	Mail Machine Leasing	Material Mgmt
QAS	Address Verification Software	Business Office
TransUnion	Credit and AR Scoring	Business Office
Waste Management	Recycling, Pharma and Medical Waste Management	EVS, Infection Control, Pharmacy, Materials Mgmt., Food Services

Educational Programs

SAHA College: Coaching and Feedback

SAHA continued its SAHA College Program with Coaching and Feedback on December 14th in Cary. This 4 hour accredited program was offered by Joan Evans and Sarah Arnett of Moses Cone. Forty participants represented 7 hospitals at the energetic and thought provoking program that included presentation, role play, and team problem solving.

Joan Evans, Chief Learning Officer and Director of Organizational Development, noted Coaching is not giving advice, it is helping the employee find solutions that work for them. Sarah Arnett, Organizational Specialist, used the IBI model to fully examine the differences between mentoring and coaching. Both facilitators demonstrated through role play the 'Art of Questioning' and participants practiced using their own examples.

Members agreed it was a valuable experience, commenting how both the exercises and communication models were helpful. Participants gave Coaching and Feedback 4.8 out of 5 points. We hope to have Sarah and Joan back again.

OR Laser Safety Training

SAHA's first laser safety training session was held on November 21, 2009 at the Andrews Center at WakeMed Raleigh, at a significant cost savings to our members. Vangie Dennis, an expert in the field taught the session. Ms. Dennis is a Clinical Manager for Gwinnett Medical Center in Duluth, Georgia, located in the metropolitan area of Atlanta. She oversees the operations of Interventional Radiology, Procedural Imaging Nursing, Gastro and Pulmonary Endoscopy, Sterile Processing, and the Special Projects for Surgical Services. Ms. Dennis is the Associate Editor and on the editorial board for the Journal for Clinical Laser Medicine and Surgery, and on the editorial advisory board for OR Nurse 2009, and has been published and cited in publications such as "OR Nurse,



American Health, Laparoscopic Update, Surgical Services Management, Infection Control Today, OR Manager, Today's OR, Outpatient Surgery, and Same Day Surgery. The session focused on Fundamentals of Laser Science/ Laser Physics Tissue Interaction; Laser Safety in regards to Perioperative Standards and Practices, Hazard Evaluation; Anesthesia Protocols including practice guidelines for head and neck procedures and concluded with an overview of the Laser Delivery Systems. The success of the session can be gauged by the positive feedback received in the evaluations filled out by the attendees, which included comments like "excellent session", "very informative", "pertinent information". 8.4 contact hours were awarded for this session.

Pharmacy Team Hazardous Waste Management

The SAHA Pharmacy team heard from two of the leading vendors on Hazardous Pharmaceutical Waste Management in a hospital pharmacy. Experts from both Stericycle and Waste Management provided the team with an educational session on the regulations involved for handling and disposal of hazardous pharma waste as well as services their organizations can provide to assist SAHA members with compliance. Both vendors have provided preferred pricing to SAHA members for their services!!

Educational Programs

Upcoming Education: OPPE



SAHA is proud to announce that it will be hosting an education session with the Greeley Company for Ongoing Professional Practice Evaluation (OPPE) education. The goal of this seminar will be to help team members discover new ways to re-define and improve their organizations physician competency evaluation process to meet The Joint Commission's new standards of compliance. To make the seminar as mean-

ingful as possible SAHA will work with Greeley, as well as the staff at member hospitals to coordinate the details of the event.

The cost of the event will be approximately \$300 per SAHA Member Hospital (Note: NOT per person). Similar Greeley events can cost up to \$895 dollars per person. The appropriate attendees can include, but are not limited to credentials committee chairs, departmental chairs, peer review com-

mittee chairs, physicians, CMOs, CNOs, VPMA's, compliance staff, and medical staff coordinators.

The event will be held Monday, March 1, 2010 at the WakeMed Cary Conference Center. Go to www.sahalliance.org for more details and information on how to register.

Joint Commission Update

On November 19th, Diana Scott joined SAHA for a third year to review the Joint Commission Standards Update and National Patient Safety Goal plans. As the Senior Director of Accreditation Services with VHA, she is able to join the survey teams and Joint Commission update sessions to bring key examples of what surveyors are looking for onsite and the conceptual reasoning for their focus each year. The Joint Commission is taking on several projects this year, including a national hand washing campaign and six sigma internal reviews to improve consistency in interpretation, reduce posted survey turnaround times, and realign account representatives with programs.

Diana addressed challenging standards of 2009, encouraged the audience to share their solutions, then noted resolutions she had found in the field. In all, 33 attended representing 11 member hospitals for another successful Joint Commission Update. This year, SAHA added complementary continuing education credit from WakeAHEC as an additional value to the well attended program.

Joint HR, PI, HCAHCPs Meeting

Perception is 95% of reality, the saying goes and 3 teams came together in October at Wilson Medical Center to learn just how true that is in the hospital setting. The Jackson Group, which currently provides surveys for 9 SAHA members, shared research on the overlap between employee and patient satisfaction surveys (HCAHPS). Utilizing internal and public data on their 70 hospital clients, representing over 500,000 employees, Alan and Tony Jackson shared which key employee questions were the best indicators of patient satisfaction scores.

This connection is advantageous! HCAHPS data can be limited and difficult to attribute to specific departments. Without that detail, it can be very challenging to channel patient feedback into improvements. The ability to link HCAHPS data to numerous and department specific employee survey responses allows our member hospitals to target improvements that patients and employees will benefit from.



Human Resources, HCAHPS and Performance Improvement team members from 12 hospitals joined the 1st session. After feedback and additional interest, Alan Jackson returned with new updates to November's HCAHPS Team Meeting. In the spring, he will provide a SAHA Member benchmark, broken down by departments. For your convenience, you can locate both presentations on the SAHA website.

Case Management-Credence demo

The SAHA Case Management team attended a demo with Credence Health. Credence partners with hospitals, to support and focus initiatives that improve patient outcomes, minimize costs, and reduce length of stay. Their tool provides access to real-time clinical information that can be quickly interpreted, enabling the right care for patients, while maximize reimbursement and improving Core Measure outcomes and

helping reduce CMS “never events”; unnecessary HACs; Core Measure inefficiencies and overall costs. By capturing Core Measure data in real-time across the entire patient census, efficiency is greatly increased, allowing clinicians to focus on care. By interfacing with existing systems, Credence Health collects data from current HIS, EMR, and ancillary systems. Their analytics architecture, based on Centers for Dis-

ease Control (CDC) and National Surgical Quality Improvement Program (NSQIP) standards helps evaluate clinical data in real-time. Team members from the SAHA PI team attended this demo as well. Both teams were impressed with the tool from Credence Health and suggested this information be shared with the SAHA CNO team. We look forward to a demo to the CNO team in the very near future.

HITECH ACT and TECHNOLOGY FOR IT AND CLINICAL EFFICIENCY

On October 9th, the CIO Team met at Wake-Med Cary to learn about and the recent updates to the HITECH Act, Capacity Management, and new clinical efficiency software. Craig Saunders and Brian Tharp of Norlinx, shared their new business model as an alternative to the cost per square foot evaluation often used in data center management. The noted the significant increase in servers, applications and data in just 11 years has dramatically increased perceived risk and the costs justified to mitigate that risk. Norlinx proposed correlating costs more efficiently with IT consumption and development, noting the advantages of virtual systems, electrical power monitoring and reduction, and risk mitigation to improve IT capital efficiency.

Sun Microsystems provided a speaker to review updates and inter-

pretations of the new HITECH Act set to begin in 2010. The Meaningful Use criteria and measurement for the Medicare/Medicaid incentive received the most attention. The Act is structured with a carrot, up to \$14 million in subsidy for meeting the IT improvements, followed by a stick of penalties for not meeting the criteria by 2014.

Sun Microsystems also shared their new mobile desktop solution designed for point of care workflow and meeting privacy and security functionality. The system allows the care provider’s needed applications, their desktop, to move from the patient’s room to the nurse’s station, private office or even a remote site to accommodate the breadth of access care providers often do without. With a few hospitals reporting interest SAHA is working on preferred pricing for 2010.



IHI National Forum

The Institute for Healthcare Improvement transmitted a live satellite broadcast of the 21st Annual National Forum presentations on December 8th and 9th. The real time broadcast included four keynote and five mini-keynote sessions on topics such as quality, patient safety, physician relations, innovations in nursing, and more.

A special thanks to WakeMed Health and Hospitals who hosted the two day event in the Andrews Center at the Raleigh Campus. Three SAHA facilities attended, networked with peers, and received continuing education units. Thanks to those who participated and we look forward to next year’s event.

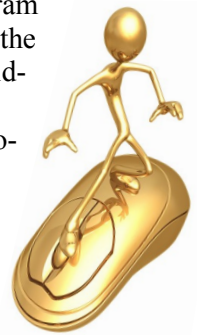
Infection Control Bundle from HCPPro

SAHA's partnership with HCPPro has provided our members with numerous education opportunities in the shape of on-demand sessions that they can take advantage of without taking on the cost of travel. When purchased through SAHA, these sessions cost significantly less than the list price. The SAHA Infection Control team recently availed themselves of an excellent opportunity; a three-part Webcast titled **The Infection Prevention Core Training Bundle: MDROs, HAIs, and Building an Effective Program** provides a complete solution for staff education on infection prevention. "Meeting the Challenge of Multidrug-Resistant Organisms (MDROs)" is the first segment of the training bundle focusing on risk assessments for MDROs and effective ways to involve multiple departments to ensure efficiency and safety across the continuum of care. The session provides specific, practical tools and solutions that can effectively help to combat the spread of these drug-resistant bacteria, minimizing the risk posed to both patients and a facility's bottom line.

The second webcast, "Protecting the Four Major

Sites of Healthcare-Associated Infections" examines how the four major healthcare-associated infections (HAI - urinary tract, surgical site, bloodstream (sepsis), and pneumonia - can occur in patients and gives details on specific methods to avoid them. From tactics such as hand hygiene to medical device sterilization, the session provides actionable strategies that the IC staff can apply immediately, in addition to illustrating the benefit of a proper surveillance process.

Developing an Effective IC Program to Ensure Employee Health and Safety is the focus of the last webcast and provides guidance on implementation and maintenance strategies for a sound employee health program. The session outlines steps to train healthcare employees on, what type of immunizations to receive and what precautions to take in the everyday working environment to protect patients from worker-spread illness.



Knowledge Sharing

Quality Week at Carteret

Carteret County General Hospital reiterated its commitment to Quality as the hospital celebrated National Quality Week from Oct. 18, 2009 through Oct. 24, 2009. The hospital's PI department organized the weeklong celebration and education sessions. Staff members from all areas of the hospital were encouraged to attend and participate to reinforce that belief that quality is "everybody's responsibility". Raffle giveaways were an added attraction for the staff to attend. Morning sessions were repeated in the afternoon to make sure everyone had a chance to participate. SAHA was honored to be a part of this celebration as Pro-



ject Managers Matt Wilcox and Swati Bhardwaj joined team members from Carteret on October 21, 2009. Swati Bhardwaj also gave a presentation and reinforced SAHA's commitment to quality and support for our members in these initiatives. We look forward to sharing Carteret's success stories in the future!!

Radiology Discusses Surveys and Tours Facility

After a year's hiatus, SAHA Radiology Directors met on October 23, at Wake-Med Raleigh, to take a tour of the campus's facility. Led by our gracious and informational tour leaders from Wake-Med, team members received an interactive tour of the MRI Suite, CT and Nuclear Medicine rooms. A special thanks from SAHA to the entire WakeMed Radiology team for their hospitality.

After the tour, team members shared highlights of their Joint Commission surveys in an open forum discussion. The group also discussed best practices for increasing patient satisfaction scores and possible purchasing opportunities for the future. Team members agreed that they would like to start meeting again at least on a bi-annual basis.

Clinical Programs

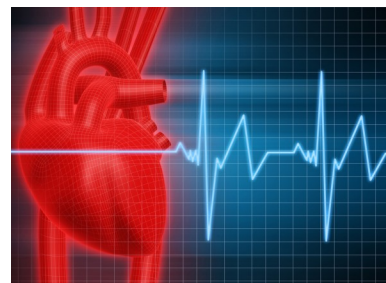
Collaboratives with the NC Quality Center

SAHA continues to partner with the NC Quality Center on several collaboratives currently underway at the center. We are proud to enter Year 3 of the NC SCIP collaborative with two additional SAHA members joining the collaborative this year. Both Sampson Regional Medical Center and Wilson Medical Center have joined the list of other SAHA mem-

bers participating in this state wide collaborative bringing the total up to twelve.

While the SCIP collaborative enters year 3, the NC Cardiac Care Collaborative will be celebrating its success on January 27, 2009 at the Friday. The collaborative was in partnership with AHA and focused on Improving Patient Out-

comes using Get With The Guidelines® by reducing Disparities in Cardiac Care.



CCME-SAHA collaborate on CMS's 9th Scope of Work

The Carolinas Center for Medical Excellence, CCME, has extended an invitation to SAHA, to be one of the representatives on their advisory board for the 9th Scope of Work, Patient Safety group. As a QI partner, SAHA would be kept updated quarterly on the work that CCME is accomplishing, both with hospitals and Nursing Homes within the state currently participating in the 9th SOW. Swati Bhardwaj will represent SAHA at these meetings.



North Carolina Center
for
Hospital Quality and Patient Safety

NC Prevent CAUTI

The NC Quality Center in partnership with the NC Division of Public Health and the NC Statewide Program for Infection Control and Epidemiology is leading a statewide collaborative program to prevent catheter-associated urinary tract infections (CAUTI) in North Carolina hospitals. As in the past, SAHA will work with our members and the Quality Center to make this collaborative a success!!

Registration for the NC Prevent Catheter-Associated Urinary Tract Infections (CAUTI) Collaborative is open and we encourage our members to participate in the same. Also, the Quality Center is hosting informational webinars open to all hospitals to learn more about this initiative. The first recruitment webinar on December 14, 2009: 2-3pm was attended by 4 SAHA hospitals. To register for the next session on Jan 6, 2010: 10-11am please contact Swati Bhardwaj at sbhardwaj@sahalliance.org or directly email Dean Higgins (dhiggins@ncha.org) at the Quality Center. This will be a great opportunity to learn more about collaborative components and expectations and to ask questions before joining.



Southern Atlantic Healthcare Alliance

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We welcome your feedback!

Important Dates and Contacts:

January 15 (DA) - Finance Committee Meeting

January 19 (CP) - Joint HIM/CIO Team Meeting

January 27 (DA/CN) - Board Meeting

February 8-12 (SB) - Lean Green Belt Training

February 24 (CP) - Friday Night at the ER

March 1 (MW) - OPPE/FPPE Greeley Seminar

For all SAHA meeting dates and information refer to the calendar on our website.

Staff Contacts:

Dale Armstrong (DA): darmstrong@sahalliance.org

Swati Bhardwaj (SB): sbhardwaj@sahalliance.org

Cindy Nobling (CN): cnobling@sahalliance.org

Cindy Pittman (CP): cipittman@sahalliance.org

Matt Wilcox (MW): mattwilcox@sahalliance.org

On the Horizon:

Congratulations to Swati Bhardwaj who has received the new title of Lead Project Manager. Her new leadership role will provide an additional resource to staff as the decision authority when Dale is unavailable.

As always, we have many ongoing projects and initiatives at SAHA. We'll be providing more information on these initiatives in our upcoming newsletters. If you'd like more information on any of these initiatives, please contact the SAHA staff member indicated:



Swati Bhardwaj:

- SAHA Patient Safety team kick off meeting
- NC Prevents CAUTI, a new NC Quality Center collaborative
- SAHA Nurse Managers team kick off
- SAHA College: Table Session with Patrick Lencioni's Consulting Group
- SAHA Joint CFO/Business Office Meeting

Cindy Pittman:

- Mini-Employee Survey Pricing
- Productivity
- Finance Benchmark
- Rehab Team Education
- SAHA College: Interviewing and Selecting Talent
- Finance Education
- IT HITECH Savings

Matt Wilcox:

- Siemens Education Session for Lab Team
- Navilyst- Power ports Initiative
- Mental Health Forum
- Promotional Items
- Conflict of Interest Rules Education Session
- Cintas Contract Renewal